

## Privacy Policy

**Last updated: August 12, 2024**

This Privacy Policy explains how Community360 collects, uses, discloses, and safeguards your information when you visit our mobile application. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

### Interpretation and Definitions

#### *Interpretation*

Words with initial capital letters have specific meanings defined below. These definitions apply regardless of whether they appear in singular or plural form.

#### *Definitions*

- **Account:** A unique account created for you to access our Service or parts of our Service.
- **Affiliate:** An entity that controls, is controlled by, or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest, or other securities entitled to vote for the election of directors or other managing authority.
- **Application:** Refers to Community360, the software program provided by the Company.
- **Company:** (referred to as "Community360", "we", "us", or "our" in this Agreement) refers to Community360, PO Box 148, Moorebank, NSW 1875.
- **Country:** Refers to New South Wales, Australia.
- **Device:** Any device that can access the Service such as a computer, a cellphone, or a digital tablet.
- **Personal Data:** Any information that relates to an identified or identifiable individual.
- **Service:** Refers to the Application.
- **Service Provider:** Any natural or legal person who processes data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service, or to assist the Company in analyzing how the Service is used.

- **Usage Data:** Data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **You:** The individual accessing or using the Service, or the company or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## Collecting and Using Your Personal Data

### *Types of Data Collected*

#### **Personal Data**

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Country

#### **Usage Data**

Usage Data is collected automatically when using the Service. Usage Data may include information such as your Device's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers, and other diagnostic data.

When you access the Service by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers, and other diagnostic data.

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device.

## Information Collected while Using the Application

While using our Application, to provide features of our Application, we may collect, with your prior permission:

- Information regarding your location
- Pictures and other information from your Device's camera and photo library

We use this information to provide features of our Service, to improve and customize our Service. The information may be uploaded to the Company's servers and/or a Service Provider's server or it may be simply stored on your device.

You can enable or disable access to this information at any time through your Device settings.

## Use of Data in App Features

Community360 provides various features to enhance the user experience. The following is an overview of the features available in the app and how your data may be used:

1. **Newsfeed:** Displays news regarding different projects/communities. Personal data like community preferences may be used to personalize the content.
2. **Vibrant & Active Communities:** Enables interaction within different communities. Personal data such as community memberships and activity history may be used to connect you with relevant communities.
3. **Products Section:** Allows users to browse and purchase products. Personal data including purchase history and payment information may be used to facilitate transactions and recommend products.
4. **Memberships:** Users can purchase different memberships. Personal data like payment details and membership history may be used to manage memberships and provide related services. Memberships are user created in the backend and can restrict access to certain portions of the platform based on restriction, and can change the pricing of products based on membership tier.
5. **Subscriptions:** Allows users to purchase multiple subscriptions according to their memberships. Personal data such as payment details and subscription preferences may be used to manage subscriptions. Subscriptions can be anything created in the back-end that users can subscribe to.

6. **Chat:** Facilitates communication with other community members. Personal data including chat history and contact lists may be used to enable and secure communications.
7. **Events:** Displays upcoming and past events of communities. Personal data such as event preferences and attendance history may be used to recommend events.
8. **Notifications:** Users receive various notifications. Personal data like preferences and activity history may be used to customize notifications.
9. **Click & Report:** Allows users to create and display tickets. Personal data such as location and report details may be used to manage and respond to reports.
10. **Search Directory:** Users can search for business and member profiles in a community. Personal data like search history and community memberships may be used to provide relevant search results.
11. **Invoices Section:** Displays all user invoices. Personal data like purchase history and payment details may be used to generate and display invoices.
12. **My Orders:** Displays all the order history of users. Personal data such as order details and payment history may be used to track and display order history.
13. **Survey:** Users can submit surveys for a project. Personal data such as survey responses may be used to analyze and report survey results.
14. **Maps:** Displays information about communities and their locations on a map. Location data may be used to show relevant community locations.
15. **Polls:** Users can submit polls. Personal data like poll responses may be used to compile and display poll results.
16. **Stories:** Users can add, edit, delete, and read stories. Personal data such as story content and interaction history may be used to manage and display stories.
17. **Ideas:** Users can add, edit, delete, and read ideas. Personal data like idea content and interaction history may be used to manage and display ideas.
18. **Questionnaires:** Users can add questions and see answers. Personal data like question content and responses may be used to manage and display questionnaires.
19. **Forums:** Displays forums for different communities. Users can add comments. Personal data like forum interactions may be used to manage and display forum content.
20. **Timeline:** Displays the timeline of different communities. Personal data such as community activities and interactions may be used to compile and display timelines.

## Use of Your Personal Data

Community360 may use Personal Data for the following purposes:

- **To provide and maintain our Service:** Including monitoring the usage of our Service.
- **To manage your Account:** To manage your registration as a user of the Service. The Personal Data you provide can give you access to different functionalities of the Service that are available to you as a registered user.
- **For the performance of a contract:** The development, compliance, and undertaking of the purchase contract for the products, items, or services you have purchased or any other contract with us through the Service.
- **To contact you:** To contact you by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products, or contracted services, including security updates, when necessary or reasonable for their implementation.
- **To provide you with news, special offers, and general information:** About other goods, services, and events we offer that are similar to those you have already purchased or enquired about unless you have opted not to receive such information.
- **To manage your requests:** To attend and manage your requests to us.
- **For business transfers:** We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by us about our Service users is among the assets transferred.
- **For other purposes:** We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns, and to evaluate and improve our Service, products, services, marketing, and your experience.

We may share your personal information in the following situations:

- **With Service Providers:** We may share your personal information with Service Providers to monitor and analyze the use of our Service, and to contact you.

- **For business transfers:** We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another company.
- **With Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.
- **With business partners:** We may share your information with our business partners to offer you certain products, services, or promotions.
- **With other users:** When you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With your consent:** We may disclose your personal information for any other purpose with your consent.

### **Retention of Your Personal Data**

The Company will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer periods.

### **Transfer of Your Personal Data**

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to—and maintained on—computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those in your jurisdiction.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

The Company will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## **Disclosure of Your Personal Data**

### **Business Transactions**

If Community360 is involved in a merger, acquisition, or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.

### **Law Enforcement**

Under certain circumstances, Community360 may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

### **Other Legal Requirements**

Community360 may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of users of the Service or the public
- Protect against legal liability

### **Security of Your Personal Data**

We strive to use commercially acceptable means to protect Your Personal Data, but no method of transmission or storage is 100% secure. We cannot guarantee absolute security.

## **Children's Privacy**

Our Service does not address anyone under 13 years old, and we do not knowingly collect Personal Data from them. If You become aware that Your child has provided Us with Personal Data, please contact Us.

## **Links to Other Websites**

Our Service may contain links to other websites not operated by Us. We strongly advise reviewing the Privacy Policy of any third-party site You visit, as We have no control over and assume no responsibility for their content or privacy practices.

## **Changes to this Privacy Policy**

We may update Our Privacy Policy from time to time, notifying You of any changes by posting the new Privacy Policy on this page. Please review this Privacy Policy periodically for any changes.

## **Contact Us**

If you have any questions about this Privacy Policy, You can contact us:

- By email: [info@community360.au](mailto:info@community360.au)
- By visiting this page on our website: <https://www.community360.au/contact-us>